

**Victoria Directory**

For our main reception, call **250.519.5500** or toll free **1.800.670.3322**

Additional information can be found at: [*www.bccancer.bc.ca*](http://www.bccancer.bc.ca/)

**Please call the Centre Monday to Friday, except for holidays.** If our line is busy, you will be connected to voice mail. Please leave a message stating your name, your BCCA ID #, and a brief description of your reason for calling, and we will return your call as soon as possible. Departmental hours vary.

# Medical Concerns

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| **Concerns** | **Number** |
| **HealthLink BC:** For general health information and advice from a nurse, pharmacist or dietician | 811 |
| **Provincial Nurse Line:** To speak directly with an oncology trained nurse about cancer treatment, cancer symptoms, side effects or other cancer related issues anytime (i.e. 24/7). | 1-833-818-6626 (ONCO) |
| **BC Cancer Pharmacist:** To speak to a pharmacist about your cancer drugs/therapy, questions about natural health supplements | 250-519-5510 |
| All other medical problems | Your family doctor or NP |

# Appointments

In order to address your concerns effectively, an appointment is required to see a physician or nurse. Please contact the following numbers for appointment information or changes.

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| **Type of Appointment** | **Number** |
| All doctors and nurse practitioner appointments | 250-519-5707 |

**Directory**

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| **Support Service** | **Number** |
| Library | 250-519-5517 |
| Nutrition and Speech Language Pathology | 250-519-5770 |
| Patient and Family Counseling | 250-519-5525 |
| Health Information Management (Health Records) | 250-519-5589 |
| Indigenous Patient Navigator | 250-889-5145 |
| **Administration** | **Number** |
| Mail: BC Cancer - Victoria, Administration Office, 2410 Lee Avenue, Victoria, BC V8R 6V5 | 250-519-5501 or  250-519-5502 |