

## Finding Accommodation



The B.C. Government website offers a “Medical Travel Accommodation Listing” webpage at: [csa.pss.gov.bc.ca/medicaltravel/](https://csa.pss.gov.bc.ca/medicaltravel/)

The listed accommodations offer a discounted rate to patients and their families who need to travel for medical care. You can search by location and arrival/departure dates to find available properties as well as information about what is included such as parking and WiFi.

When looking for accommodations, ask for the “medical rate”.

[www.bccancer.bc.ca/health-info/coping-with-cancer/practical-support/transportation-lodging](https://www.bccancer.bc.ca/health-info/coping-with-cancer/practical-support/transportation-lodging)

## Financial Assistance

**Canadian Cancer Society, Travel Treatment Fund** offers financial assistance that may help with travel costs for some patients with low income. Check to see if this program is right for you call 1 888 939 3333.

**First Nations Health Authority** offers status First Nation BC residents health related services and BC medical insurance benefits that may include medical transportation to attend cancer appointments. To learn more call 1 800 317 7878 or go to their website.

**Ministry of Social Development & Poverty Reduction** may cover the costs of medical travel for people receiving Income Assistance or Persons with Disabilities (PWD) benefits.

**BC Bus Pass** program is available for low income seniors and people with PWD designation.

Call 1 866 866 0800 and speak with a representative or visit their website.



Provincial Health Services Authority

# Travelling to Surrey for Cancer Treatment



Patient & Family Counselling  
13750 96th Avenue, Surrey, B.C.  
250 930 4000

## Transportation Programs

**Central Surrey Health Shuttle** links King George Skytrain Station, Surrey Memorial Hospital, Jim Pattison Outpatient Care and Fraser Health Central City. Shuttle runs every 30 minutes—M/F 6am-8pm. Visit website for schedule.

**Community Service Organizations** may have programs to help seniors and people with disabilities get to and from medical appointments. Some programs may require payment of a fee, mileage and/or parking.

- Sources Community Resource Centre (White Rock & South Surrey)  
604 542 4357
- Deltassist Volunteer Drivers (Ladner/Tsawwassen/North Delta)  
604 946 9526

**Volunteer Cancer Drivers Society** provides free rides for cancer patients in the following communities: (Surrey/White Rock, Delta, Langley, Abbotsford, Mission, Maple Ridge, Pitt Meadows, Tri-Cities, Burnaby, New Westminster, North Vancouver and West Vancouver). To book a ride, call 604 515 5400 or visit their website.

**St Johns Ambulance Community Transfer Program** provides door-to-point-of-care transfers for people of all ages, who are in a wheelchair or stretcher, and have non-life threatening medical conditions that make regular vehicle transfers challenging. Call 604 630 1228 to book.

## Transit

### Translink

Call the general information line at 604 953 3333 or visit their website.

### Skytrain

Expo Line (Vancouver to Surrey)  
Canada Line (Vancouver to YVR/Richmond)  
Millennium Line (Vancouver to Coquitlam)

### HandyDART

Offers accessible, door-to-door shared transit service for people with permanent or temporary disabilities. Customers must first register, it takes 2-4 weeks to approve. To book a ride or cancel a trip call 604 575 6600 or toll-free 1 844 475 6600.

- Register for a HandyCARD for reduced rates.
- Taxi Saver vouchers are available.  
Call 604 953 3680 for more information.

### Ebus

Ebus is a privately owned bus service with a standard fare and an online fare. Book tickets online and receive a 5% discount. Routes in Surrey, Abbotsford, Chilliwack, Hope, Merritt and Interior B.C. Call toll-free 1 877 769 3287 or visit their website.

## Parking

Pay parking is available in the Surrey Memorial Hospital parking lot and in the parkades.

### Parking Rates

- \$4.50 for the first hour/ \$3.75 every subsequent hour/portion.
- Day rate is \$11.75 (6am-9pm)
- Evening rate is \$5.50 (9pm-6am)
- 24-hour rate is \$17.25

### Parking Pass

Purchase a non-refundable pass from the Chemotherapy Reception (Main Level) or Radiation Therapy Reception (1st Level) between 8:30am – 4:30pm Monday-Friday.

- You will be given a “validation code”.  
When you purchase parking at the dispenser, enter your validation code.
- Passes are not valid without a proof of payment (meter receipt), and both must be displayed clearly on the dash when parked at this site.